

Area North Committee – 26 February 2014

8. Flooding Update

Strategic Director: Rina Singh, Place and Performance
Assistant Director: Kim Close/Helen Rutter, Communities
Service Manager: Charlotte Jones, Area Development Manager (North)
Lead Officer: As above
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The Area Development Manager (North) will provide a verbal update on the situation regarding the flooding events affecting South Somerset, and looking forward to the Somerset Levels and Moors Action Plan (N.B. This is also an item at Full Council on 27th February.)

For further information on the emerging Flood Plan:
<http://somersetnewsroom.com/2014/02/13/the-somerset-levels-and-moors-20-year-action-plan/>

SSDC is working with the emergency services and all other key agencies to keep people safe and to help in any way possible. We are working through the county-wide Strategic Co-ordinating Group (SCG) whose members include the police, county and district councils, to ensure that there is a co-ordinated approach to responding to peoples' needs.

Our message to residents and businesses affected by flooding in South Somerset: -

- Call us on 01935 462462 Monday to Friday (8.45am to 5.15pm) - an out-of-hours service providing cover for emergencies operates outside of these times.
- Visit an SSDC Customer Advisor at the Langport Information Centre, Bow Street. Opening times: Mon, Tues and Thurs 9am to 2.00pm. (See our website for details of our other local community offices).
- A home visit will be arranged for those residents unable to access an office or use our services by phone or on-line.
- SSDC will help those who may be made temporarily homeless.
- Once the initial stage of this major incident has passed, we will be working to help communities recover.
- Our services include help with council tax reduction & housing benefits, business rates relief, and environmental health services - including guidance on dealing with septic tanks and sanitation during this difficult time.

Read the latest community bulletins and find other information about flooding and ways to find help when needed: <http://www.southsomerset.gov.uk/majorincident>